

LIMITED WARRANTY

This is the only express warranty for this product and is in lieu of any other warranty or condition.

This product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of original purchase. During this period, your exclusive remedy is repair or replacement of this product or any component found to be defective, at our option; however, you are responsible for all costs associated with returning the product to us or our authorized service provider. If the product or component is no longer available, we will replace with a similar one of equal or greater value.

This warranty does not cover parts subject to wear from normal use (for example, brushes, cutter assemblies, and agitators), use not in conformity with the printed directions, or damage to the product resulting from accident, alteration, abuse, misuse, or subjecting it to any voltage and waveform other than as specified on the rating label. This warranty extends only to the original purchaser. Keep the original sales receipt, as proof of purchase is required to make a warranty claim.

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. **Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some local laws do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

CONTACT US: If you have a claim under this warranty, please contact our Technical Services Department. For faster service, please first locate the model number, type number, and serial number of your equipment (printed on a silver label, typically on the bottom or rear of your product).

Global Care Service Program:

We provide 24/7/365 support via our dedicated technical services website which includes:

- detailed troubleshooting and repair instructions
- exploded view drawings
- recommended parts list
- registered service centers by country
- operations manuals and agency certifications

Our technical services team, based in North Carolina, USA, offers a variety of training options including Web-based training.

Additional support is available via email at commercial.support@hamiltonbeach.com.

In the US and Canada:

Please call 1-866-285-1087 or 910-693-4277

In Mexico:

En México, Centro de Atención a Clientes: 01 800 71 16 100

Outside the US or Mexico:

Please visit us at commercial.hamiltonbeach.com to find your country service provider, or contact us directly at +1-910-693-4277.

